

Elements Of Normalization

Adapted from Wolfensberger & Glenn, 1975

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Rate these items after the visit is finished, using your general impressions. The items may be somewhat subjective, and that is OK.

1. STAFF ATTITUDES TOWARD PEOPLE LIVING IN THE HOME

- 5 IDEAL: Warmth, affection, and optimism for the future concerning the people living in the home
- 4 GOOD: Positive feelings toward the people
- 3 FAIR: Neutral feelings toward the people, sometimes called "professional attitude," but characterized by overall lack of positive emotional expression

- 2 POOR: Negative feelings toward one or more of the people, such as disdain, contempt, hostility
- 1 UNACCEPTABLE: Negative feelings toward all or most of the people

2. OVERALL INTEGRATION OF HOME

- 5 IDEAL: House or apartment in a regular neighborhood, and is not "next to or very near" other homes or programs for people with special needs, and the neighborhood has a good "image" (in a wealthy suburb, near a respected college, etc.)
- 4 GOOD: Regular neighborhood, and not "next to or very near" to other special homes or programs
- 3 FAIR: Regular neighborhood, but is "next to or very near" to other special homes or programs

- 2 POOR: In a neighborhood that is not "regular;" mixed commercial and residential, or in the midst of many or large special homes or programs
- 1 UNACCEPTABLE: Glaringly segregated situation, such as a large institutional setting, or an area with practically nothing but special homes and programs

3. PERSON-CENTERED ORIENTATION:

- 5 IDEAL: Each individual is thought of, described as, and treated as, a unique person with unique wants and needs, and this is abundantly clear during the entire visit
- 4 GOOD: Same as 5, but less strongly so
- 3 FAIR: Midway between IDEAL and UNACCEPTABLE

- 2 POOR: People are often "lumped together" as a group who are all treated similarly
- 1 UNACCEPTABLE: The people here are clearly not being thought of, described as, or treated as, unique individuals.